

Appeals and Complaints

The journal provides a clear mechanism for authors, reviewers, and readers to raise concerns or appeal editorial decisions. All appeals and complaints are handled professionally, fairly, and transparently.

1. Appeals

Authors may appeal decisions regarding manuscript rejection or other editorial outcomes by providing a written explanation and supporting evidence.

Appeals are reviewed by a senior editor or an independent editorial board member not involved in the original decision.

The final decision on the appeal is communicated to the author in writing.

2. Complaints

Complaints related to ethical issues, misconduct, or editorial process irregularities can be submitted in writing to the editorial office.

Each complaint is investigated thoroughly, ensuring confidentiality and impartiality.

Outcomes of complaints may include clarification, correction, or additional actions in accordance with journal policies.

The journal upholds high standards of transparency, integrity, and fairness, ensuring that all parties have an opportunity to have their concerns addressed properly.